



Susan Macy, MBA, BSN, RN

Vice President, Chief Nursing Officer Good Samaritan Region

Susan Macy currently serves as the Vice President & Chief Nursing Officer of the Good Samaritan region for TriHealth. Susan has over 30 years of nursing and leadership experience. She has been responsible for oversight of the Good Samaritan region nursing operations since June of 2019. In her first year of this role she led the clinical teams through the COVID-19 pandemic. She is responsible for the practice of nursing by ensuring consistency in the standard of practice across all clinical settings, including creating a nursing environment in which collaboration is valued. Susan empowers nurses at TriHealth to improve the clinical performance and outcomes for our patients while ensuring the safety and quality of care.

Susan began her TriHealth journey in March of 2019 as the Director of Critical Care for Good Samaritan Hospital. She previously worked at Premier Health's Miami Valley Hospital, following the close of the Good Samaritan Hospital in Dayton. As the Nurse Manager of Advanced Care Units at Good Sam

in Dayton, she was responsible for managing a medical surgical critical care step-down unit and a cardiovascular and thoracic step-down unit. Besides managerial duties such as oversight of budget, productivity, patient experience, patient flow, physician relations and staff education, she also led a mentoring program for new leaders, plus many other responsibilities outside of normal nursing practice. Prior to Good Samaritan Dayton, she managed the transfer and admission program at the Dayton Heart Hospital as the CV Stat Nurse Coordinator.

Susan obtained her Bachelor of Science in Nursing from Indiana University East and earned her Master of Business Administration from Walden University, specializing in Healthcare Administration.

Throughout her tenure at TriHealth, Susan has continued to show her range and depth of experience as a nurse and a leader. She is passionate about nursing and the tremendous role nurses have in the health of our patients and community. As part of her commitment to our community, Susan was also selected to serve on the Board of Directors for Bethany House in October of 2020.

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