

# Outpatient and Inpatient Visitor Policy Update

Effective: March 10, 2022 | Updated: January 27, 2023

Effective March 10, 2022, following are the current visitor policies for TriHealth outpatient and inpatient facilities. TriHealth's top priority is to ensure the safety of our team members, physicians, patients, visitors and community. Our visitor policies are intended to adhere to best safety practices while aligning with our commitment to providing the most compassionate care possible to our patients and their families.

- **Effective January 30, 2023, masking is optional for TriHealth patients, visitors, team members, physicians and volunteers, with the exception of certain designated patient care areas.**
- **All TriHealth visitors will self-screen for COVID-19 symptoms. If symptoms are present, visitor will be denied entry to the facility and the patient may need to reschedule their appointment.**

## Outpatient Visitor Policies

### **Adult Care: Physician Offices/Practices, Procedural Areas and Ambulatory Sites**

- Visitors will be allowed to accompany an adult patient in TriHealth physician offices/practices, procedural areas and ambulatory settings.
- Due to social distancing requirements and space constraints in these care settings, patient/visitor may be asked by each practice to wait in their vehicle if outpatient waiting areas are too small to accommodate safety standards.
- Patients receiving cancer care will not be allowed visitors in the Infusion Center.
- If the adult patient is a parent and must bring their child due to no available childcare, children age 3 and older must adhere to current mask-wearing guidance.

### **Pediatric Care: Physician Offices/Practices, Procedural Areas and Ambulatory Sites**

- TriHealth Pediatrics allows for family/visitor support as needed for the pediatric patient.

### **Emergency Department**

- TriHealth Emergency Department (ED) patients will be allowed visitors during their ED stay.

## Inpatient Visitor Policies

### **Inpatient and Med Surg Visitor Policy**

- Inpatients and Med Surg patients will be allowed visitors.
- Patients in COVID-19 isolation will be allowed two (2) visitors at a time. These visitors are required to wear appropriate personal protective equipment (PPE) during the visit.
- Allowed visitors for each patient will continue to be documented in Epic.
- Restricted visiting hours remain in effect, 9am - 7pm daily:
  - No restriction on the duration of each visit.
  - The visitors may leave and return during the day of the visit during visiting hours.
  - Visitors may change during a given day.
- Age restrictions: no one under the age of 16 is allowed to visit, unless otherwise noted. Exceptions will be handled on a case-by-case basis at the local level.
- Psych patient visitors will be handled on case-by-case basis at the local level.

### **Inpatient Maternity and NICU Visitor Policy**

#### **Antepartum, Labor & Delivery (L&D), and Postpartum**

- Two (2) visitors at a time may accompany the maternity patient during their stay. The two (2) visitors may rotate in and out.
- One (1) support person may accompany the maternity patient. The support person must be the same person throughout the entire maternity stay.
- In cases of adoption or surrogacy, up to two (2) additional visitors are allowed in L&D so that the patient in labor and the fetus are both supported and represented.
- In cases of COVID positivity, only one (1) support person will be allowed.
- Siblings of newborn may visit on postpartum unit from 4:00 p.m. – 7:00 p.m. daily.
- Children of maternity patient may visit on antepartum unit from 4:00 p.m. – 7:00 p.m. daily.
- Children age 5 and under will be asked to wear a mask during Flu and Respiratory disease outbreaks.

#### **NICU (Good Samaritan Hospital)**

- Two (2) banded individuals plus four (4) visitors placed on the unit visitor list will be allowed to visit the NICU. The visitor list may be updated every 30 days.
- Only two (2) visitors allowed at the bedside at a time.
- No visitors under the age of 16.
- COVID-positive band holders or visitors, need to be five (5) days from symptom onset and symptom free to visit the NICU.
- COVID-exposed band holders or visitors, must be five (5) days from exposure and symptom free to visit the NICU.

#### **Special Care Nursery (Bethesda North Hospital)**

- Two (2) banded individuals plus grandparents will be allowed to visit the SCN.
- Only four (4) visitors allowed at the bedside at a time.

- No visitors under the age of 16.
- COVID-positive band holders or visitors, need to be five (5) days from symptom onset and symptom free to visit the NICU.
- COVID-exposed band holders or visitors, must be five (5) days from exposure and symptom free to visit the NICU.

### **Critical Care Visitor Policy**

- For COVID patients, up to two (2) visitors in Critical Care at a time are allowed.
- Visiting hours are 9am-7pm.
- Visitors must be age 16 years and above.