

# Outpatient and Inpatient Visitor Policy Update

Updated: April 1, 2022

Effective March 10, 2022, following are the current visitor policies for TriHealth outpatient and inpatient facilities. TriHealth's top priority is to ensure the safety of our team members, physicians, patients, visitors and community. Our visitor policies are intended to adhere to best safety practices while aligning with our commitment to providing the most compassionate care possible to our patients and their families.

- **All TriHealth visitors must wear a mask at all times when inside any TriHealth building, inclusive of all outpatient and inpatient settings.**
- **All TriHealth visitors must be screened for COVID-19 symptoms. If symptoms are present, visitor will be denied entry to the facility and the patient may need to reschedule their appointment.**

## Outpatient Visitor Policies

### **Adult Care: Physician Offices/Practices, Procedural Areas and Ambulatory Sites**

- Visitors will be allowed to accompany an adult patient in TriHealth physician offices/practices, procedural areas and ambulatory settings.
- Due to social distancing requirements and space constraints in these care settings, patient/visitor may be asked by each practice to wait in their vehicle if outpatient waiting areas are too small to accommodate safety standards.
- Patients receiving cancer care will not be allowed visitors in the Infusion Center.
- If the adult patient is a parent and must bring their child due to no available childcare, children age 3 and older must wear a mask at all times.

### **Pediatric Care: Physician Offices/Practices, Procedural Areas and Ambulatory Sites**

- TriHealth Pediatrics allows for family/visitor support as needed for the pediatric patient.

### **Emergency Department**

- TriHealth Emergency Department (ED) patients will be allowed visitors during their ED stay.

## Inpatient Visitor Policies

### **Inpatient and Med Surg Visitor Policy**

- Inpatients and Med Surg patients will be allowed visitors.
- Patients in COVID-19 isolation will be allowed two (2) visitors at a time. These visitors

- are required to wear appropriate personal protective equipment (PPE) during the visit.
- Allowed visitors for each patient will continue to be documented in Epic.
  - Restricted visiting hours remain in effect, 9am - 7pm daily:
    - No restriction on the duration of each visit.
    - The visitors may leave and return during the day of the visit during visiting hours.
    - Visitors may change during a given day.
  - Age restrictions: the minimum age for inpatient visitors is 15 years of age, unless otherwise noted. Exceptions will be handled on a case-by-case basis at the local level.
  - Psych patient visitors will be handled on case-by-case basis at the local level.

### **Inpatient Maternity and NICU Visitor Policy**

- Two (2) visitors – age 16 or older - may accompany the maternity patient during their stay.
- The two (2) visitors must remain the same and cannot switch out during the stay.
- Due to safety reasons, only one (1) visitor is allowed in the OR for a Cesarean delivery.
- In cases of adoption or surrogacy, two (2) visitors are allowed for the maternity patient and two (2) visitors are allowed for the fetus/neonate (four total).
- Pre-delivery COVID testing is not required. COVID testing will be required on admission if the patient is symptomatic or has had a COVID exposure within the last 14 days.
- If a maternity visitor leaves the hospital, they will need to be rescreened upon arrival and will need to check into the appropriate maternity unit and show photo ID to be readmitted.
- The NICU/SCN visitation policy will not change.
- Two (2) visitors per day will be allowed in the NICU. NICU visitors remain restricted to the two (2) people who received a band at the baby's birth ("band holders").
  - COVID-Positive NICU Visitor
    - At least 5 days will need to have passed since symptoms first appeared for the permitted NICU visitor ("band holder") to visit the NICU, with resolution of symptoms prior to visitation.
    - If "band holder" has an asymptomatic positive test, at least 5 days will need to have passed since the positive test, without development of symptoms.
  - NICU Visitor with COVID Exposure
    - The permitted NICU visitor ("band holder") will need to be 10 days out from exposure and asymptomatic prior to visitation.

### **Critical Care Visitor Policy**

- For COVID patients, up to two (2) visitors in Critical Care at a time are allowed.
- Visiting hours are 9am-7pm.
- Visitors must be age 16 years and above.