



## Call Your Physician First to choose the best place for care.

Do you remember the last time you got sick, or a member of your family had an injury and you contemplated where you needed to go for care? Far too often, people visit the Emergency Room when they may not realize the emergency room isn't always the best choice. Your physician is here to help! Many common problems can easily be diagnosed and treated by a primary or family doctor at a fraction of the cost of the emergency room. In any case, when you call us, we can help direct you to the most appropriate care since we know you and have your medical records.

**When making the decision of where to go for care,  
always remember to Call Your Physician First.**

**Deerfield Family Practice**  
100 Arrow Springs Boulevard  
Suite 2800  
Lebanon, Ohio 45036  
513 282 7300

**TriHealth Priority Care**  
Monday–Friday, 8 a.m.–7:30 p.m.  
Weekends 9 a.m.–4:30 p.m.

- Anderson (across from Anderson Township Fire Department on Beechmont)
- Mason (in front of Kroger on Mason-Montgomery)
- Glenway (in front of Kroger on Glenway)

# When you're ill after hours or on weekends, remember these 3 choices:

## 1 Always start with your doctor.

Did you know that you can call our office—even after hours—for medical advice? We can help you decide if you need to go to the Emergency Room, go to urgent care, or get in to see one of our doctors right away.

## 2 If it's not an emergency and you can't see your doctor, you could go to one of our TriHealth Priority Care urgent care centers.

These physician-staffed centers are part of the TriHealth system, which means that your medical record is shared between TriHealth Priority Care and your doctor. Convenient locations in Anderson, Mason and Western Hills (Glenway Avenue) are open Monday through Friday from 8 a.m. to 7:30 p.m. and weekends from 9 a.m. to 4:30 p.m. In most cases, the copay will be the same as your doctor's office copay.

## 3 Of course, if it's a real emergency, you should always call 9-1-1.

Real emergencies include chest pains, uncontrolled bleeding or difficulty breathing. You can ask emergency responders to take you to a TriHealth Emergency Room at Good Samaritan Hospital, Bethesda North Hospital, Bethesda Butler Hospital, Good Samaritan Western Ridge or Bethesda Arrow Springs.

## Who to see for which condition

### Doctor

#### The best place to start

- Colds, flu, earaches, sore throats
- Sprains, back pain, minor broken bones, or minor eye injuries
- Headaches, migraines, fever or rashes
- Minor cuts and burns
- Regular physicals, vaccinations, and screenings

### Urgent Care

#### When doctor is not available

- Wound care, stitches
- Broken bones, X-rays
- Minor burns
- Sprains and strains
- Cough, cold, asthma, flu
- Infections—strep, urinary, skin, lung

### Emergency

#### Very serious or life-threatening

- Unexpected or unexplained persistent chest pain
- Shortness of breath
- Stroke symptoms
- Major broken bones
- Uncontrolled bleeding
- Fainting and seizures