

## **TriHealth Fitness & Health Pavilion**

### **Email and SMS Messaging Terms and Conditions**

Last Modified: October 1, 2021

By providing TriHealth Fitness & Health Pavilion (“Company” or “We”) with my phone number and opting into SMS messages from Company, I agree to receive periodic SMS messages from Company, including announcements, offers, marketing materials, and other information from Company. Company will only communicate via SMS message between the hours of 8:00 AM and 9:00 PM EST. Standard message and data rates may apply.

You may opt out at any time by texting STOP to the phone number you received the SMS message from to cancel. By sending STOP, you agree to one additional confirmation message stating that you've opted out and will no longer receive messages from Company. To get help, text HELP to the phone number you received the SMS message from. Company honors the Federal Trade Commission’s National Do Not Call Registry. Get additional support or help by contacting Member Services at (513) 985-0900.

You must be the mobile phone account holder or have permission from the account holder to use this service. You must be 18 years or older or have permission from a parent/guardian. By participating in this program, you specifically authorize Company to send SMS messages to you. The person consenting to receive communications also provides authorization for the specific telephone number that may be contacted via this program.

By providing Company with my email address and opting into email communication from Company, I agree to receive emails from Company, including announcements, offers, marketing materials, and other information from Company.

You may opt out at any time by unsubscribing in the email communications or by contacting Company via email or telephone.

You may access all forms on the Company website: [www.trihealth.com/fitnesspavilion.com](http://www.trihealth.com/fitnesspavilion.com)

Our terms and conditions may be updated and last revision date will be noted at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address and/or phone number for you and for periodically visiting these Terms and Conditions to check for any changes.

## **TriHealth Fitness & Health Pavilion**

### **Privacy Policy**

Last modified: October 1, 2021

TriHealth Fitness & Health Pavilion ("**Company**" or "**We**") respects your privacy and is committed to protecting it through our compliance with this policy. This policy describes:

- The types of information we may collect or that you may provide when you register your email or phone number with the Company..
- Our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies only to information you personally give to the Company.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, do not provide us with your email address or phone number. By providing your email address or phone number with the Company you agree to this privacy policy. This policy may change from time to time (*see* Changes to Privacy Policy).

#### **Information We Collect and How We Collect It**

We collect information from and about users when they directly provide it to the Company.

#### ***Information You Provide to Us***

When you sign-up with us, we may ask you provide information by which you may be personally identified, such as name, postal address, email address, and telephone number.

This information includes:

- Information that you provide us by completing any forms.
- Records and copies of your correspondence including email addresses and phone numbers if you contact us.
- Other types of information that you provide us.

#### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information, to:

- Provide announcements, offers, marketing materials, and other information from Company via email or SMS messaging.
- Fulfill any other purpose for which you provide it.
- Carry out our obligations and enforce our rights arising from any contracts or agreements entered into between you and us, including for billing and collection.

## **Disclosure of Your Information**

We reserve the right to disclose aggregated information about our customers, and information that does not identify any individual, without restriction. In addition, we may disclose personal information that we collect, or you provide to our subsidiaries and affiliates; contractors, service providers, and other third parties we use to support our business; a buyer or other successor in the event of sale or transfer of Company's assets, in which personal information held by Company about our Customers is among the assets transferred; to fulfill the purpose for which you provide it; for any other purpose disclosed by us when you provide the information; with your consent; to comply with any court order, law, or legal process, including to respond to any government or regulatory request; to enforce our rights arising from any contracts entered into between you and us, and for billing and collection; and if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Company, our customers, or others.

You can review and change your personal information by contacting Company.

You may also contact us via email at “Contact Us” on our website or at the following link: <https://bit.ly/3Fa33i6> to request access to, correct, or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

## **Changes to Our Privacy Policy**

We may update our privacy policy from time to time. If we make material changes to how we treat our customers' personal information, we will post the new privacy policy on this page with a notice that the privacy policy has been updated and notify you by email and/or text message to the primary email address and/or phone number specified in your account.

The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address and/or phone number for you and for periodically visiting this privacy policy to check for any changes.

## **Contact Information**

To ask questions or comment about this privacy policy and our privacy practices, contact us at:

TriHealth Fitness & Health Pavilion  
6200 Pfeiffer Road  
Cincinnati, Ohio 45242

Call Member Services at the TriHealth Fitness & Health Pavilion: (513) 985 0900

Via email at “Contact Us” on our website or at the following link: <https://bit.ly/3Fa33i6>