



Now available!

Reserve my spot

Visit: TriHealth.com/PriorityCare

New TriHealth Priority Care feature!
Reserve your spot in line by visiting
TriHealth.com/PriorityCare.

Frequently asked questions

What does it mean to reserve my spot?

To help patients and their families, we have an online system that allows you to see estimated wait times and select time slots to check in. You can even get a text message when it's almost your turn. Please note: This is NOT an appointment and wait times are estimates.

What are the benefits of reserving my spot online?

By reserving your spot online, you can select convenient times to visit. You can have much shorter wait times than if you were to walk in.

Do I have to reserve a spot online?

No. We always welcome walk-ins.

How do I reserve my spot?

Just click the reserve my spot button at TriHealth.com/PriorityCare. You will choose a Priority Care location and time. We will ask some basic contact information and notify you when it is almost your turn.

How do I cancel my appointment?

Text R in reply to your confirmation text to cancel a reservation.

What if there is no online slot available when I want to visit a location?

If you do not see a time available that fits your schedule, you can always choose another Priority Care location to reserve a spot, or you can walk into any location without first reserving online.

Am I guaranteed to be seen at the time I select?

Typically, patients who reserve a spot online are seen within 15 minutes of their selected time and may be seen earlier. Due to the nature of walk-in urgent care services, emergency situations arise that may affect the wait time, so we cannot guarantee times.

Three convenient locations

Anderson | Glenway | Mason

One phone number

513 346 3399

Hours of operation

Monday–Friday, 8 a.m.–7:30 p.m.

Saturday–Sunday, 9 a.m.–4:30 p.m.

Services and treatments

- Wound care/stitches
- On-site X-rays
- Broken bones/fracture evaluation
- Splinting of injuries
- Minor burn care
- Minor sports- and work-related injuries
- Cough, cold, asthma and flu
- Infections such as strep, urinary, skin and respiratory/lung
- Lab testing for these conditions on-site

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