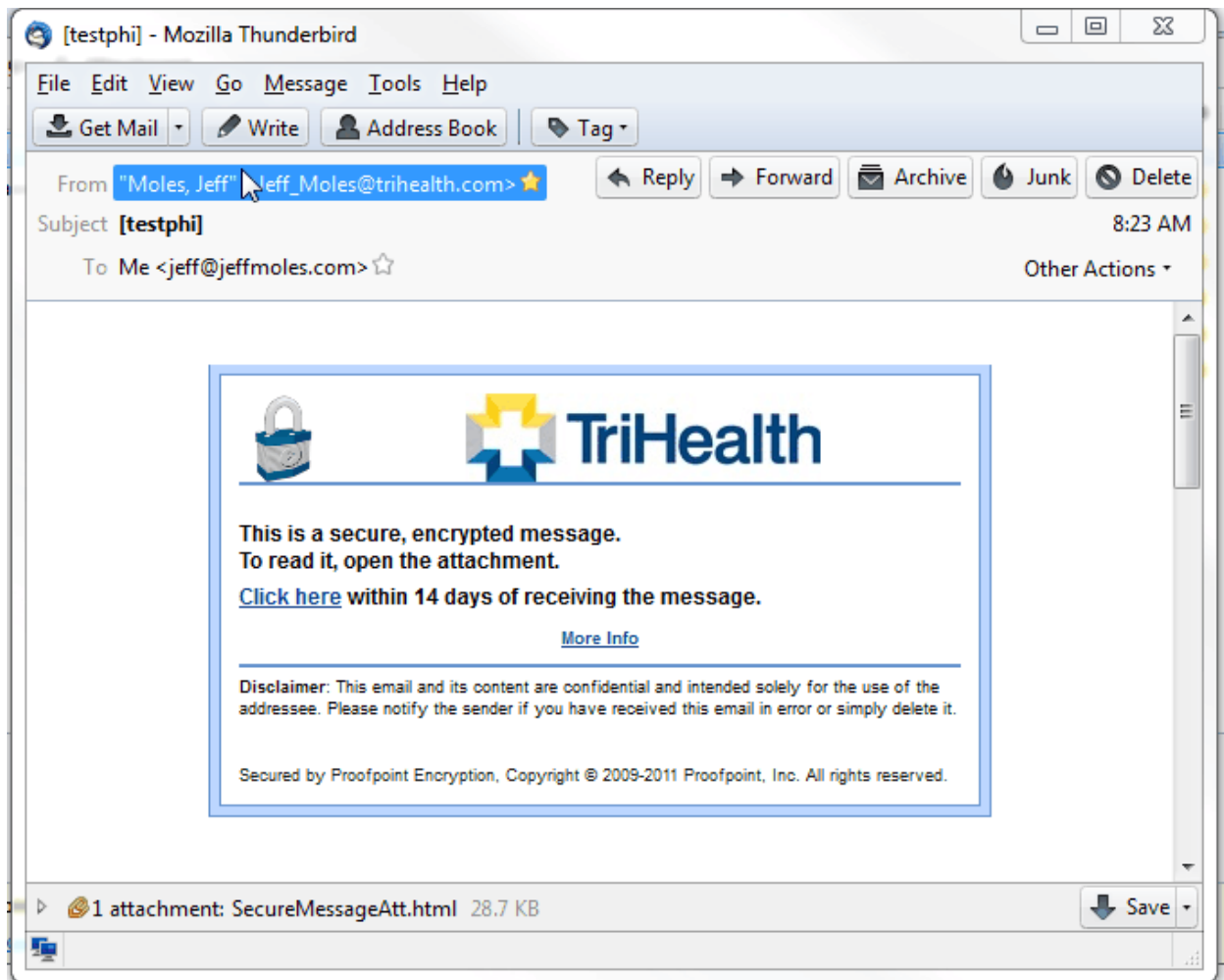# RETRIEVING EMAIL SECURED BY PROOFPOINT FROM TRIHEALTH

The email recipient will receive a message similar to the one pictured below:

The recipient must register the email account before being able to retrieve this email. Once registered, the recipient will just need to login to retrieve the encrypted email. If the message is not read within 14 days the sender will be notified that the email was not rad and has expired.

The registration screen (below) must be filled out once.

The password must be 7 to 20 characters in length.

The password must contain at least one number.

The password must contain at least one symbol character (!@#$%^&*)

Your username cannot be part of the password.

Registration

TriHealth

Password Policy   ×

! Passwords must be 7-20 characters long.
! At least one digit (0-9) is required.
! At least one symbol character is required.
✓ Your username may not appear in the password.

Password: [   ]
Confirm Password: [   ]

Password Reset

Question :   [Your childhood best friend ▼]
Answer: [   ]

≫ Continue

https://securemailtest.trihealth.c...   ▼   Encrypted Email Regis... ✕

Registration

TriHealth

Email Address: jeff46@jeffmoles.com

First Name: Jeff

Last Name: Moles

Password: ••••••••

Confirm Password: ••••••••

Password Reset

Question :   Your first car   ▼

Answer: camaro

▶ Continue

Powered by Proofpoint Encryption™

🔍 125% ▼

All future secured/encrypted emails from TriHealth will just ask for your password.

If you forget your password click on the "Forgot Password" button and you'll be prompted to answer the password security question you entered when you registered.