

Online registration is available at
TriHealthSeniorsHealth.com. Questions?
Email jill_goodman@TriHealth.com

Directions

From I-71: Exit at Fields Ertel Road/Mason-Montgomery Road (south of Kings Island). Go north on Mason-Montgomery Road. Manor House is approximately 2.5 miles on the right.

From I-275: To I-71 North. Follow directions above for I-71.

From I-75: Exit Tylersville Road. Go east to Mason-Montgomery Road. Turn right (south) on Mason-Montgomery Road for approximately 1.4 miles. Manor House is on the left.



Manor House Banquet and Conference Center
7440 Mason-Montgomery Road, Mason, OH 45040

NONPROFIT
ORGANIZATION
U.S. POSTAGE
PAID
Cincinnati, OH
Permit #9177



2017 TriHealth Senior Services Symposium

Thursday, October 19, 7 a.m.–4 p.m.
Manor House Banquet and
Conference Center
Mason, Ohio

Presented by TriHealth Senior Services
Co-sponsored by American Mercy Home Care

001697-00 | 06 17



619 Oak Street, Suite 644
Cincinnati, OH 45206



2017 TriHealth Senior Services Symposium Schedule of Events

Registration and Continental Breakfast | 7–8 a.m.

Visit exhibit halls and networking

Sponsored by Caring Place Healthcare Group

Welcome and Introductions | 8–8:15 a.m.

Lori Baker, Director of Senior Services, TriHealth

Amy Owens, Director, American Mercy Home Care

Opening Keynote | 8:15–9:15 a.m.

How Health Care Can Learn About Customer Service
From Another Industry

Kevin Joseph, MD, TriHealth Chief Quality Officer

Sponsored by Hillandale Family of Communities

Morning Break | 9:15–9:30 a.m.

Sponsored by Life Enriching Communities

Morning Session I | 9:30–10:30 a.m.

Supporting the Patient's Journey Across the Senior Care
Continuum—Improving Adherence and Reducing Hospital
Readmissions Through Innovative Pharmacy Care

Jeffrey Garbe, Pharmacist, Director, Clinical Liaison,
CVS Health

Gary Erwin, VP of Clinical Services, Omnicare LTC

Sponsored by CVS Health

Morning Session II | 10:30–11:30 a.m.

The Clock Is Ticking—Recognizing the Signs and
Symptoms of Stroke and Innovative Stroke Care in a
Primary Stroke Center

Jeannie Burnie, CNS, MS, APRN, AGCNS-BC, CEN, FAEN
Samantha Vining, BSN, RN

Sponsored by TriHealth Home Connections

Lunch | 11:30 a.m.–12:30 p.m.

Sign-in for CEU

Sponsored by Carespring Health Care Management

Afternoon Session | 12:30–2 p.m.

Heroin ... It's Closer Than You Think

Jennifer Mason, Paramedic, EMS-1

Sponsored by GEROS Medical Group

Afternoon Break | 2–2:15 p.m.

Sponsored by Christian Village Communities

Closing Keynote | 2:15–3:45 p.m.

Lifting the Spirit of the Caregiver!

Loretta Woodward Veney

Sponsored by Cedar Village

Closing Remarks/Evaluations | 3:45–4 p.m.



TriHealth Senior Services Symposium Facts

Who

All health care providers involved in the care
of older adults

What

TriHealth Senior Services Symposium

Co-sponsored by American Mercy Home Care

When

Thursday, October 19, 7 a.m.–4 p.m.

Where

Manor House Banquet and Conference Center

Continuing Education Hours

Please contact 513 569 6743 regarding
information about hours.

BELTSS Limited Provider CEUs are pending approval.

Cost

\$90 per person—includes a continental breakfast,
breaks, lunch, continuing education credits and parking.
This fee must be paid in advance.